



Infra-Red Cat Flaps & Dog Doors

Important Information

You are now the proud owner of a Staywell Infra Red pet door. We hope that you and your pet will enjoy the freedom that this pet door brings to both of you.

Infra red signals are electromagnetic rays having a wavelength lower than that of visible light and cannot therefore be seen. Your pet collar key transmits a digital coded infra red signal which is decoded when the key comes within range of your pet door permitting only pets with keys of same code to enter the house.

The range of the key is dependant on the reflection off the immediate surrounds such as your pet's fur, the floor, the pet door and other walls or surfaces. Infra red signals cannot pass through walls or most other objects but our patented reflection system will give you approximately 15cm (6 inches) of range for the cat door key and 60cms (24 inches) for the dog door key. However the better the reflective surfaces around your pet door, the larger the range of the collar key. Strong sunlight will affect the range of the collar key. It is strongly recommended not to fit the pet door where it is exposed to strong sunlight conditions. The optional white tunnel should always be fitted when installing the Infra Red cat door.

Before installing and testing your pet door, please read the instruction guide carefully. Use the recommended batteries and install them correctly in the key housing and the pet door. In normal conditions your collar key batteries should last between nine months and one year. The dog door has an on/off switch to save battery power when the door is not in use. Your dog door batteries will last approximately three months on continuous power. The cat door batteries will last approximately one year. Both the dog and cat door have optional mains power adaptor kits.

When setting the relatch timer or programming new keys, follow the instruction guide but if you get into difficulties remove one of the pet door batteries and after a minute start again from the beginning.

The pet door autotunes to the first key presented to it. Once that colour coded key is placed in the memory no other colour coded key will be recognised by the pet door. If you have more than one pet, you will need to purchase more keys of the same colour code and if you lose a key, buy a replacement of the same colour. If it is a different colour you will need to remove the batteries from the door for a minute and autotune again.

The relatch timer can be set for between 2 and 20 seconds. If your pet travels through the pet door at speed you should set a short time but a timid or older pet may be quite slow and a longer reset time would be appropriate. After setting the timer do not forget to press the manual button twice to get back to automatic mode. When the door is in automatic mode, the latch is normally in the locked position. If the door latch is open, a further push of the manual button is required to set automatic mode.

Thank you for choosing an infra red pet door from Staywell, the world's largest selling pet door manufacturer.

All Staywell pet doors are guaranteed worldwide against manufacturing failure for three years. In case of accidents, spare parts are available from our worldwide stockists or direct from Staywell. For further information contact us at the address below and we will be pleased to give you further help and advice. This does not affect your statutory rights.